

Hewlett Packard (HP) Printers
Black and White Printer: HP LaserJet Enterprise P4014dn
Important information on your new printer(s)
Updated: 7/11/2011

In the box along with your HP LaserJet Enterprise P4014dn printer you will find:

- Right angled power cord
- Duplexer
- Control panel overlay
- Software and documentation on CD-ROM
- Getting Started Guide
- Support flyer
- HP LaserJet black print cartridge
- Warranty guide



Additionally, you should have received a printer and an Ethernet cable for your printer along with your shipment.

Warranty: Your printer was ordered with a 3 year Next Business Day Exchange for LaserJet 4240 P4014 Service Warranty. HP provides quick replacement of your failed hardware unit the day after it goes down, if the problem can't be resolved remotely. For more information on warranties, review the "Equipment Warranty Information" page of this packet.

- Product Number: CB512A#ABA
- Warranty Number for Printer: UK519E
- Warranty - HP 3 year Next-business-day Exchange LaserJet P4014dn Service
- When contacting HP to report a hardware failure and to take advantage of this warranty you will need to have your printer's serial number ready. It can be found on a sticker on the back of your printer.



Important Printer Capabilities:

- Features automatic two-sided printing for improved productivity
- Capable of connecting multiple users via the built-in Ethernet networking capabilities
- NOT enabled with wireless capabilities, however, with additional hardware, a wireless connection can be established
- Supported paper sizes: letter, legal, executive, statement, 8.5x13 in, 8.5x14 in and envelopes

How to Order Toner Cartridges:

<http://www.shopping.hp.com/accessories-store/ink>

For replacement toner cartridges, visit the website above OR visit your nearest office or computer supply store and reference the toner number listed here:

Black – HP 64A (CC364A)

From the HP website under “Shop for ink and toner” in the center of the page, you can “Select your Printer” and you will be directed to another page where you can order the needed cartridge. To “Select your Printer” enter the following in the boxes provided.

1. Enter LaserJet Printers
2. Enter LaserJet 3390 All-in-one
3. Enter P4015dn

Enter the number of cartridges you want to order in the “quantity” box and click the red “add” button. Scroll to the top of the page and click on “my cart” in the top right corner. Enter payment information on the right side of the page. No need to create an account, click “continue” and fill in the required billing information.

How to Change Toner Cartridges:

Instructions for how to change a toner cartridge can be found at the website link below:

<http://h20000.www2.hp.com/bizsupport/TechSupport/Document.jsp?lang=en&cc=us&taskId=120&prodSeriesId=3673580&prodTypeId=18972&objectID=c01543647>